

Pocket Pilot 3.0 Onboarding

W4 (EB/SB/INTB/NAB)

Requirements for using JURA Pocket Pilot 3.0:

- JURA Business Connect
- Compatible automatic coffee machine
- PC or notebook with an internet connection
- Smartphone (with the JURA Pocket Pilot Management app installed)
- JURA Pocket Pilot account (instructions below)

Check versions:

- Is the latest version of the JURA Pocket Pilot Management app installed?
- Android version 8.0 (or higher)
- iOS version 16.0 (or higher)
- Bluetooth version 4.0 (or higher)

Check permissions:

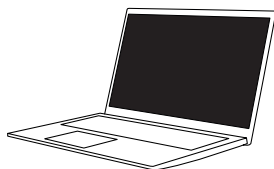
- Are Location Services for the JURA Pocket Pilot Management app turned on?
- Have all permissions been given to the JURA Pocket Pilot Management app?
- Is Bluetooth on your smartphone turned on?

Check Wi-Fi settings:

- Router frequency set to 2.4 GHz (not 5 GHz)
- Make sure your Wi-Fi uses WPA2-Personal (not WPA2-Enterprise)
- Channels 1 to 11 (not higher)
- Disable 20/40 MHz Coexistence
- The Wi-Fi password must be known

Access to JURA Pocket Pilot

Europe: <https://pocketpilot.jura.com>
Oceania: <https://pocketpilot-oc.jura.com>
China: <https://pocketpilot.jura.cn>
USA: <https://pocketpilot-us.jura.com>



- ▶ Click on “Login with your JURA account”
- ▶ Click on “Register now”
- ▶ Check your email inbox and confirm your email address

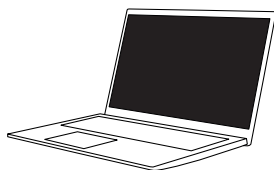
JURA POCKET PILOT
Panel for managing JURA professional fully automatic coffee machines

I do not have an account yet
Please register here to access the application:

Register now

Create your company

- ▶ Add a name, a location, the currency and the region for your company.
- ▶ Click on “Save”



? Help
✕ Exit

Create your Company
Welcome to JURA Pocket Pilot. Please create your company to start.

Name:

Location:

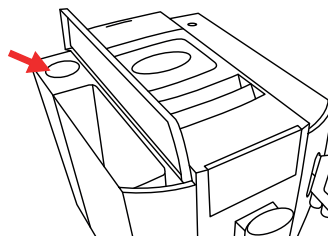
Currency:

Region:

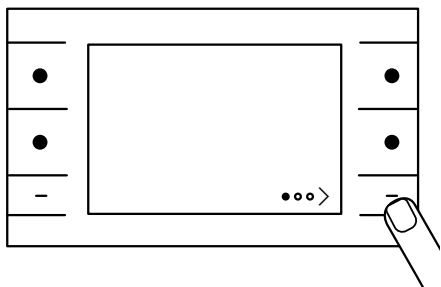
Save



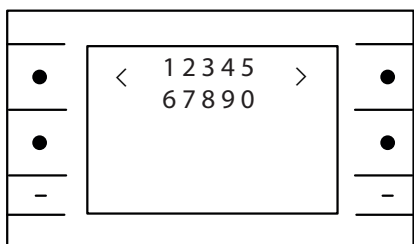
- ▶ Download the **JURA Pocket Pilot Management app** (App Store or Google Play)
- ▶ Connect your smartphone to the Wi-Fi and switch on Bluetooth.
- ▶ Open the location settings.
- ▶ Always allow location access for the JURA Pocket Pilot Management app.



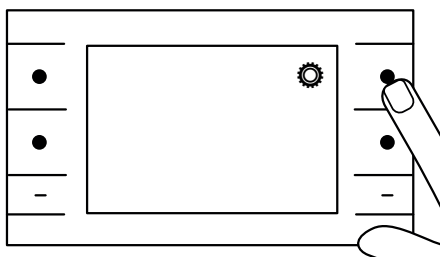
- ▶ Turn off the coffee machine.
- ▶ Remove the cover with the JURA logo on the back of the coffee machine by sliding it downwards.
- ▶ Plug the Business Connect into the coffee machine’s service socket. (Some models already have it plugged in.)
- ▶ Switch on the coffee machine.



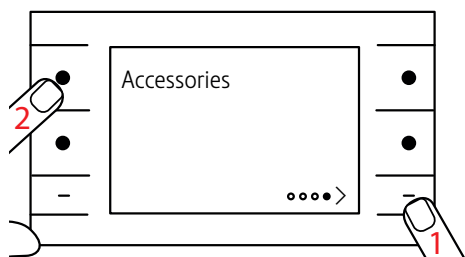
- ▶ Press the ➤ button for **approx. 2 seconds** to enter the JURA Cockpit.



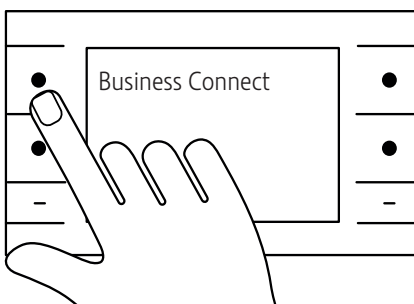
- ▶ Enter the default **PIN “000000”** to access the Cockpit.



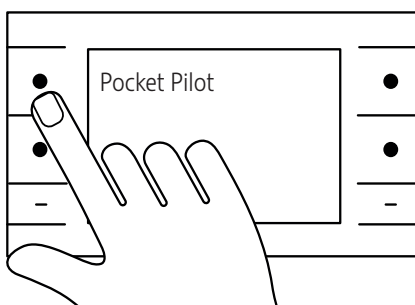
- ▶ Press the ⚙️ button.



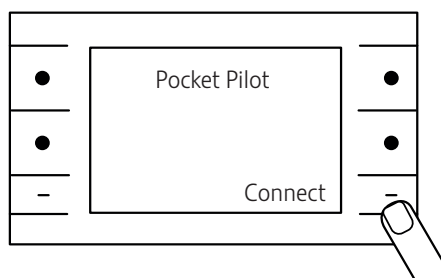
- ▶ Press the ➤ button several times until page ○○○● is displayed. Press the ‘Accessories’ button.



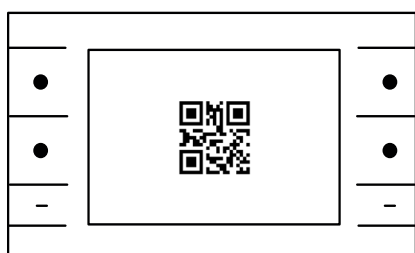
- ▶ Press the ‘Business Connect’ button.



- Press the 'Pocket Pilot' button.



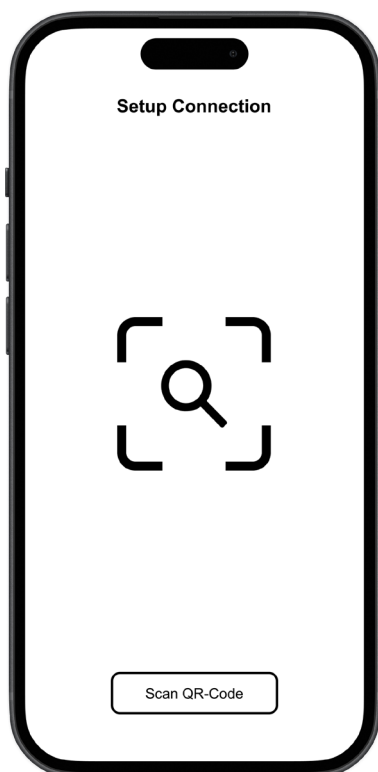
- Press the 'Connect' button.



- A QR code is shown on the display of your coffee machine.
Proceed to the next steps of these instructions to find out what you need to do with it.



- ▶ Open the JURA Pocket Pilot Management app on your smartphone.
- ▶ Select the same server that you used during registration on the JURA Pocket Pilot website (Europe, Oceania, China or USA).
- ▶ Log in with your created account.



- ▶ Touch the 'Scan QR code' button.
- ▶ Scan the QR code shown on your coffee machine's display.
- ▶ Enter the code displayed on your coffee machine's screen.



► Touch 'Pocket Pilot 3.0'.



► Enter the Wi-Fi password. It must be the same as the one you used to connect your smartphone.



The image shows a smartphone screen with the title "Machine Settings PIN" at the top. Below the title is a large black padlock icon. Under the icon are two input fields: "Enter PIN" and "Repeat PIN". At the bottom of the screen is a "Next" button.

- Enter a code that will be required later to access the machine settings.

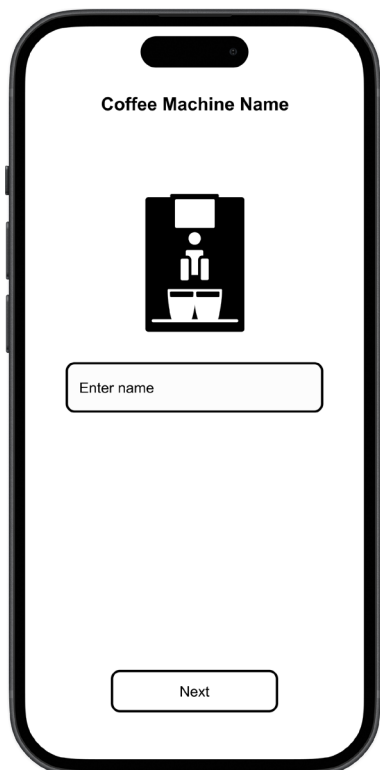


The image shows a smartphone screen with the title "Maintenance PIN" at the top. Below the title is a large black padlock icon. Under the icon are two input fields: "Enter PIN" and "Repeat PIN". At the bottom of the screen is a "Next" button.

- Enter a code that will be required later to access the maintenance settings.



- ▶ The company created on pocketpilot.jura.com should now be displayed.
- ▶ Touch 'Next'.



- ▶ Give your coffee machine a name.
- ▶ Touch 'Next'.



- Touch 'Back to home'.
The onboarding is now complete. Please make all further settings on pocketpilot.jura.com



If you were unable to connect, check all the settings from page 1 and try again.
If you are still having problems with the onboarding, call our customer support.