

Christmas Promotion 2021 Terms and Conditions

1. Information on how to claim and information on the Promotion form part of these Terms and Conditions. Participating in this Promotion is deemed acceptance of the Terms and Conditions of entry. Only registrations which are submitted and comply with these conditions of entry may take part in this promotion.
2. The offer is only open to Australian residents who purchase the participating models during the Promotion Period. The directors and employees of the Promoter, its related companies, agencies, suppliers and JURA stockists (and members of all such persons' immediate families) are ineligible to participate in the Promotion. Claim forms with an address outside of Australia will be deemed invalid.
3. This Promotion cannot be accepted or used in conjunction with any other offer. It is not transferable or exchangeable by the consumer.
4. You must pay the full purchase price for the Eligible Product during the Promotion Period in order to be eligible to receive a JURA Milk Kit and Coffee Bean Subscription from the Promoter. The Promoter is not obliged to honour any claim where the consumer has paid only the deposit on a participating JURA product or have entered into a rental, lay-by (unless the lay-by was commenced and paid in full during the Offer Period), seconds or scratch and dent products.
5. Only one claim is permitted per Eligible Product purchased. Multiple claims are permitted provided that a separate entry is completed for each Eligible Product purchased. A limit of 3 claims per household applies.
6. Subject to these Terms and Conditions, the Promotion gives consumers the opportunity to receive a JURA Milk Kit and Coffee Bean Subscription from the Promoter when a consumer purchases any eligible JURA coffee machine from any nationwide participating JURA stockist between 1st November and 31st December 2021 ("The Offer Period").
7. Consumers must log on to www.au.jura.com and complete the online claim form with requested details by 11:59pm AEST 7th January 2022. The online form must be completed and original receipt scanned and uploaded. Form may also be printed and together with a copy of original receipt, mailed to JURA Christmas Promotion, 7-9 Hall Street, Hawthorn East, VIC 3123. Entries must be received by last mail on 14th January 2022. Claims redeemed after this date will be deemed invalid and consumers will not receive a JURA Milk Kit and Coffee Bean Subscription. Upon validation of the claim form, consumers will be mailed their Milk Kit and first 1kg bag of coffee within 30 business days.
8. The JURA Milk Kit and Coffee Bean Subscription will be sent by ordinary mail to the address provided on the claim form. It is the consumer's responsibility to provide the correct address. The promoter is not responsible for any delays in payment or errors due to factors outside its reasonable control.
9. Each JURA Milk Kit and Coffee Bean Subscription will include the following products or comparable to;
 - 1 x JURA Milk Kit containing a Glass Milk Container and Stainless Steel Milk Casing
 - 3 x 1kg coffee beans sent direct via The Sustainable Coffee Company
 - Customers will receive 1kg bag per month, for a total of three months*
10. The Promoter's decision is final and no correspondence will be entered into. The Promoter will not be obliged to honour any incomplete forms. The Promoter reserves the right at any time before, on and/or after the closing date of the promotion to verify the validity of claims and to disqualify any claimant who tampers with claiming process or who submits a claim that is not in accordance with these Terms and Conditions. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
11. Any costs incurred by the consumer in submitting a claim or otherwise in participating in this promotion are the consumer's sole responsibility. Liability for any tax on any benefits provided to you will be your responsibility.

12. The Promoter collects your personal information in order to conduct this promotion, and may, for this purpose, disclose such information to third parties. Entry is conditional upon providing this information. The Promoter's Privacy Policy is available at www.au.jura.com or by request.

13. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole and absolute discretion and to the fullest extent permitted by law to : (a) disqualify any claimant; or (b) modify, suspend, terminate, or cancel the promotion, as appropriate.

14. The promoter is JURA Australia Espresso Pty Ltd (ABN 85 131 831 297) of 7-9 Hall Street, Hawthorn East, VIC 3123.